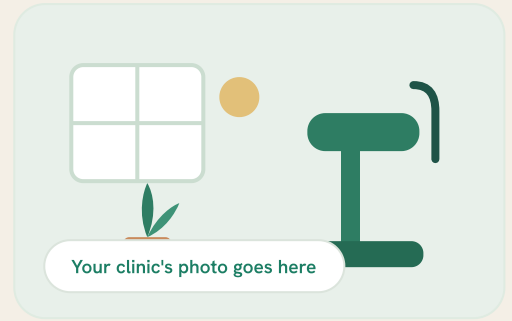




YOU'RE BOOKED IN

# See you soon, Sarah.

Here's everything you need for your visit — so there are no surprises on the day.



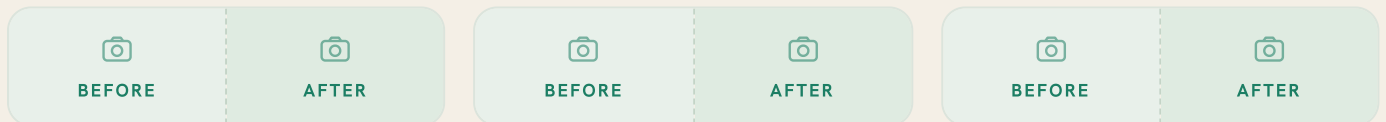
TREATMENT	WITH	WHEN	WHERE
Implant consultation	Dr Amara Okafor	Thu 12 March, 10:30	14 Prince's Street

## — What your visit will look like

- 1 A relaxed chat about what's bothering you and what you'd like to change.
- 2 A quick, painless scan and X-ray of your mouth and jaw.
- 3 Your options, on screen — Dr Okafor walks you through what's possible and how it works.
- 4 A clear written plan and costs to take away. Nothing is decided today.

## — The results speak for themselves

Real implant results from patients here at Bright Smile Dental.



Your clinic's own before/after photos go here — never stock, never anyone else's.

## — Your questions, answered

### Will it hurt?

Today is pain-free — it's a look and a chat, nothing invasive.

### Will I have surgery today?

No. This visit is planning only; nothing happens without your say-so.

### How long will I be there?

Around 30-45 minutes, start to finish.

### What about the cost?

You'll leave with a clear written plan and options, payment plans included.

## — A few things to bring

- ✓ Photo ID and your insurance details
- ✓ A list of any medications you take
- ✓ Any recent X-rays, if you have them
- ✓ Arrive 5 min early — parking is on Prince's Lane

### Need to change your time?

Life happens. If Thursday no longer works, pick a new time in seconds — we'd always rather see you another day than not at all.

[Pick a new time →](#)

See you soon,

**Dr Amara Okafor & the team at Bright Smile  
Dental**

# How No-Show Defence works

Five gentle touches that turn a booking into an arrival.

## — Why it works

### It re-lights the reason

Real results remind them why they booked in the first place.

### It removes the fear

Answering pain, cost and time upfront settles the nerves that cause ghosting.

### It makes moving easy

One-tap rescheduling turns "I can't make it" into a new booking, not a silent miss.

1

#### THE MOMENT THEY BOOK

### An instant, warm confirmation

No "did that go through?" doubt — they get a friendly message the second they book, with the details and a link to their pack.

2

#### STRAIGHT AFTER

### Their "what to expect" pack

The guide on page one — confirmation, real before/after of their treatment, a plain walkthrough, and one-tap rescheduling.

3

#### THE DAY BEFORE

### A friendly reminder

A warm nudge that reassures rather than nags — and makes moving the appointment effortless if plans have changed.

4

#### THE MORNING OF

### A final nudge and directions

A quick reminder of the time, where to park, and that the team is looking forward to seeing them.

5

#### IF THEY STILL MISS

### The AI wins them back — automatically

A no-show doesn't become lost revenue. Within minutes, the AI reaches out and offers the next open slot:

Hi Sarah, sorry we missed you today! Shall we find you another time? I've got Thursday at 2:00 or Friday morning open.

Friday morning would be great, thanks

Done — you're booked for Fri at 9:30. See you then!



## Want this running for your clinic?

Fewer no-shows, or it isn't worth your money. You pay on delivery.

[stellarhausmedia.com](https://stellarhausmedia.com)